

# Crisis Hotlines & Assistance Resources

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**Always call 911 if you are in immediate danger.**

You can also call a crisis hotline for assistance, location of a shelter, counseling, and additional crisis intervention resources.

## **Agora Crisis Center**

505-277-3013

855-505-4505

<http://www.agoracares.org/>

Agora provides free, compassionate, confidential help to anyone in need of emotional support. You don't have to be in a crisis. You can call to talk about good things, bad things, stress, anger, loneliness, or just to vent! Phones are staffed by trained volunteers from the greater Albuquerque area.

## **Al-Anon Family Groups**

1-888-4AL-ANON (1-888-425-2666)

<https://al-anon.org/>

Al-Anon members are people, just like you, who are worried about someone with a drinking problem. By calling the number, you can obtain information about meetings.

## **Albuquerque Family Advocacy Center**

505-243-2333

<https://www.cabq.gov/albuquerque-family-advocacy-center>

The center is committed to providing victims of domestic violence, child abuse, sexual assault and their families with a safe setting to assist in addressing and overcoming the trauma of their experience and breaking the cycle of violence that destroys families. After hours, the phone number 505-243-2333 will be answered by victim advocates who can assist or make referrals to address your crisis.

## **All Faith's Receiving Home - Emergency Shelter for Children**

505-271-0329

<https://www.allfaiths.org/>

All Faiths is a dynamic behavioral health agency specializing in the treatment of families, children and their parents who are struggling due to issues of divorce, homelessness, child abuse/neglect, family violence or other crises.

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## Alternatives to Violence (ATV)

575-445-5778

ATV is an organization dedicated to the prevention, intervention, and treatment of all forms of violence and advocates for freedom from violence for all individuals.

## Asian & Pacific Islander Institute on Domestic Violence

415-568-3315

<https://www.api-gbv.org/>

The Asian & Pacific Islander Institute on Domestic Violence is a national training and technical assistance provider and a clearinghouse on gender violence in Asian, Native Hawaiian and Pacific Islander communities. It serves a national network working to eliminate violence against women.

## Community Against Violence (CAV)

575-758-9888

<https://taoscav.org/>

CAV provides crisis intervention to adults, children and families at risk due to domestic violence, early intervention services, community outreach and education aimed at raising community awareness regarding sexual and domestic violence. CAV operates a 24-hour helpline. You can also text 575-770-2706.

## Crime Victims Reparation Commission (CVRC)

505-841-9432

800-306-6262

<https://www.cvrc.nm.gov/>

CVRC's primary mission is to provide financial assistance to victims of violent crime in regard to expenses incurred as a result of being victimized.

## Domestic Violence Resource Center (DVRC)

505-248-3165

<https://dvrcnm.org/>

The DVRC team is committed to helping domestic violence victims in the community through education and prevention services. If you or someone you know is experiencing domestic violence, call the DVRC hotline today to get the help needed and deserved.

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## **Enlace Comunitario**

505-246-8972

<https://www.enlacenm.org/>

Enlace Comunitario is a non-profit that provides direct services to Spanish-speaking victims of domestic violence and advocates for the rights of Latino immigrants and their children. It uses a holistic approach, including counseling, legal services, community education, leadership development and organizing to impact system change.

## **Esperanza United**

651-772-1611

<https://esperanzaunited.org/en/>

From a humble but mighty beginning as an emergency shelter created by a small group of persevering Latinas, Esperanza United has grown into the largest, most-respected Latin@ organization in the country focused on ending gender-based violence. Esperanza United operates a 24/7 bilingual crisis line.

## **Family Crisis Center Of San Juan County**

505-564-9192

505-325-3549

<https://familycrisiscenternm.org/>

Established in 1978, the Family Crisis Center is a comprehensive domestic violence service provider, offering a broad range of services geared toward responding to the crisis of domestic violence.

## **HEAL and The Nest Domestic Violence Shelter**

866-378-6378

<https://helpendabuseforlife.org/>

The Nest offers free and confidential services to victims of domestic violence and their children, as well as a crisis hotline 24 hours a day, 7 days a week.

## **HELP New Mexico, Inc. (HELPMN)**

505-265-3717

<https://helpmn.com/>

HELPMN creates positive change through sustainable social services and provides housing assistance to individuals and families experiencing immediate housing stabilization needs.

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## **Institute on Domestic Violence in the African American Community (IDVAAC)**

877-643-8222

The IDVAAC is an organization focused on the unique circumstances and life experiences of African Americans as they seek resources and remedies related to the victimization and perpetration of domestic violence in their community.

## **La Piñon Sexual Assault Recovery Services**

575-526-3437

<https://lapinon.org/>

La Piñon's mission is to empower survivors of sexual assault and child abuse with a community of support and healing through comprehensive services, advocacy, and prevention education.

## **Las Cruces Police Department Victim Assistance Unit**

575-528-4111

<https://lascruces.gov/safety/police-department/services/victim-assistance/>

This unit of the Las Cruces Police Department provides crisis intervention, services in collaboration with community agencies, and guidance through the criminal justice system.

## **National Center on Domestic Violence, Trauma & Mental Health (NCDVTMH)**

312-726-7020

312-726-4110 (TTY)

<https://ncdvtmh.org/>

The National Center on Domestic Violence, Trauma, and Mental Health promotes survivor-defined healing, liberation, and equity by transforming the systems that impact survivors of domestic and sexual violence and their families.

## **National Center for Victims of Crime**

1-800-FYI-CALL (394-2255)

<https://victimsofcrime.org/>

The National Center for Victims of Crime is a nonprofit organization dedicated to providing information, resources, and advocacy for victims of all types of crime, as well as the people who serve them.

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## **National Council on Alcoholism and Drug Dependence (NCADD)**

667-262-2869

<https://ncaddnational.org/>

NCADD believes that everyone facing challenges with substance use deserves the opportunity to recover. If you're worried about your own or someone else's substance use, whether it's a child, family member, friend, or colleague, please reach out to us.

## **National Council of Juvenile and Family Court Judges: Resource Center on Domestic Violence**

1-800-527-3223

[www.ncjfcj.org](http://www.ncjfcj.org)

The Resource Center is a project of the National Council of Juvenile and Family Court Judges. The Resource Center operates an 800-line for survivors and professionals seeking information, referrals, research, and support.

## **National Domestic Violence Hotline**

1-800-799-SAFE (7233)

Text "START" to 88788

<https://www.thehotline.org/>

24 hours a day, seven days a week, 365 days a year, the National Domestic Violence Hotline provides essential tools and support to help survivors of domestic violence so they can live their lives free of abuse.

## **National Health Resource Center on Domestic Violence: Futures Without Violence**

415-678-5500

<https://www.futureswithoutviolence.org/>

The National Health Resource Center on Domestic Violence supports health care practitioners, administrators and systems, domestic violence experts, survivors, and policymakers at all levels as they improve health care's response to domestic violence.

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## National Indigenous Women's Resource Center (NIWRC)

406-477-3896

855-649-7299

<https://www.niwrc.org/>

NIWRC offers culturally specific technical assistance and training, policy development, and culturally grounded resource materials to support Tribal Nations, Tribal programs, and advocates in their responses to violence against Native women, including domestic violence, sexual violence, Missing and Murdered Indigenous Women and Girls, stalking, and trafficking.

## National Suicide Prevention Lifeline

988

<https://988lifeline.org/>

988 is the three-digit, nationwide phone number to connect directly to the 988 Suicide and Crisis Lifeline. By calling or texting 988, you'll connect with mental health professionals with the 988 Suicide and Crisis Lifeline, formerly known as the National Suicide Prevention Lifeline. Veterans can press "1" after dialing 988 to connect to the Veterans Crisis Lifeline.

## New Mexico Coalition Against Domestic Violence Hotline (NMCADV)

505-246-9240

<https://www.nmcadv.org/>

NMCADV focuses on survivor safety and offender accountability, supported by an effective, coordinated community response.

## New Mexico Coalition of Sexual Assault Programs (NMCSAP)

505-883-8020

<https://nmcsap.org/>

NMCSAP's goal is to empower and support New Mexicans in preventing, responding to, and healing from sexual violence with a data-driven, evidence-based, social justice response.

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## **New Mexico Crisis and Access Line**

1-855-NMCRISIS (662-7474)

<https://nmcrisisline.com/>

This is a statewide mental health crisis line for anyone who resides in the State of New Mexico. It is a centralized, single telephone number, answered by professional counselors 24 hours a day, 7 days a week, 365 days a year.

## **New Mexico Legal Aid Domestic Violence/Sexual Assault/Stalking HelpLine**

1-877-974-3400

<https://newmexicolegalaid.org/domestic-violence-help-nm/>

The New Mexico Legal Aid Domestic Violence, Sexual Assault, and Stalking Legal HelpLine is a free statewide service that provides legal information and referrals for victims of these crimes.

## **New Mexico Peer-to-Peer Warmline**

1-855-4NM-7100 (466-7100)

[https://nmcrisisline.com/peer-to-peer\\_warmline/](https://nmcrisisline.com/peer-to-peer_warmline/)

The Peer-to-Peer Warmline is a free statewide program that offers New Mexicans a place to call and talk with people with lived experience, also known as Peer Support Workers, who are available to support you when you are just wanting someone to talk to about an emotional, mental, behavioral, and/or substance use concern.

## **New Mexico Sexual Assault Helpline**

1-844-NMSAHL (667-2457)

<https://nmsahelp.org/>

NM Sexual Assault Helpline responders are available 24/7 for all New Mexicans. If you have questions, need support or are looking for local resources, call the Helpline.

## **Rape, Abuse, Incest, National Network (RAINN)**

800-656-HOPE (4673)

<https://rainn.org/resources>

RAINN is the nation's largest anti-sexual violence organization. RAINN operates the National Sexual Assault Hotline in partnership with more than 1,000 local sexual assault service providers across the country. Call to be connected with a trained staff member from a sexual assault service provider in your area.

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## **Rape Crisis Center of Central New Mexico**

505-266-7711

<https://rapecrisiscnm.org/>

The Rape Crisis Center of Central New Mexico (RCCCNM) provides emotional support and advocacy to survivors of sexual assault and abuse throughout Central New Mexico and serves as a community resource on issues regarding prevention and awareness of sexual assault and abuse.

## **Solace Crisis Treatment Center**

800-721-7273

505-988-1951

<https://www.findsolace.org/>

Solace offers services to help prevent violence and promote behaviors that create safer environments. For immediate assistance, call the main local number at 505-988-1951 and ask for the clinician or advocate on call.

## **Substance Abuse and Mental Health Services Administration (SAMHSA)**

1-800-662-HELP (4357)

<https://www.samhsa.gov/>

SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance-use disorders.

## **Veterans Crisis Line**

988 Then press "1"

<https://www.veteranscrisisline.net/>

The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text. By calling or texting 988, veterans and their loved ones will receive confidential support 24 hours a day, 7 days a week, 365 days a year. Support for deaf and hard of hearing individuals is available.