

About Oversight Agencies

Developmental Disabilities Supports Division (DDSD):

- The DDSD is made up of 7 bureaus and additional program units.
 - Bureau of Behavioral Support (BBS): oversees all behavioral support, crisis, and sexuality needs statewide, aiding people and their support teams via SGF and DD Waiver programs. They are a resource for all questions pertaining to: Behavioral Support Consultation (BSC), Socialization and Sexuality Education (SSE), Crisis Supports, and Preliminary Risk Screening and Consultation (PRSC).
 - Clinical Services Bureau (CSB): provides technical assistance pertaining to Therapy questions, Nursing, Nutritional Counseling, Assistive Technology, and Personal Support Technology (PST).
 - Community Inclusion Unit: oversees Meaningful Day or Adult Habilitation activities along with activities related in assisting people with I/DD in obtaining and maintaining employment in the community.
 - Community Programs Bureau (CPB): oversees the DD Waiver, the self-directed Mi Via Waiver, the Provider Enrollment Unit, the DD Waiver Case Management Unit and the Outside Review.
 - Provider Enrollment Unit (PEU): oversees Provider Agreements, Accreditation and maintains the SFOC forms.
 - Intake and Eligibility Bureau (IEB): oversees the Central Registry (waiting list) for the HCBS waivers and the Pre-Admission Screening and Resident Review (PASRR) units.
 - Litigation Management Bureau (LMB): oversees compliance with DDSD litigation, as well as other compliance tracking and follow up activities. The LMB facilitates document production and agency review conferences related to administrative Fair Hearings.
 - Regional Office Bureau (ROB): oversees the DD Waiver and Adult Residential and Day State General Fund programs. Oversight responsibilities include case management agency and service provider compliance with standards, regulations, and provider agreements. In addition, the ROB provides ongoing technical assistance, conflict resolution, contract management, and guidance to individual teams and programs.
 - Bureau of Systems Improvement (BSI): encompasses the Training, Data Management and Therap Units as well as the Office of Constituent Supports (OCS). The Training Unit provides core curriculum training for CMs, Service Coordinators, Direct Support Professionals, and Direct Support Supervisors who work with people on the DD Waiver. The Data Management Unit provides data reporting and analysis support to DDSD and DOH overall. The Therap Unit provides support, technical assistance, data management/analysis to DDSD and DD Waiver Provider Agencies utilizing the Therap system.

- Training Unit: provides core curriculum training for CMs, Service Coordinators, Direct Support Professionals, and Direct Support Supervisors who work with people on the DD Waiver. The training unit also provides training for Train-the-Trainers for DDS core curriculum, as well as the Self-Advocacy Projects.
- Office of Constituent Support: provides community resource and referral, team facilitation (including mediation and dispute resolution for interdisciplinary teams), community outreach, education regarding the services and supports provided by DDS.

Division of Health Improvement (DHI):

- provides compliance oversight for HCBS Waivers.
 - Quality Management Bureau (QMB): conducts compliance surveys of agencies who have a provider agreement with the DDS to provide HCBS services including
 - Incident Management Bureau (IMB): conducts investigations and provides data-tracking of reported allegations of Abuse, Neglect & Exploitation (ANE;) to improve the quality of services to prevent the abuse, neglect and exploitation of persons receiving services in community based HCBS waiver programs.